

What is Usability Testing ?

Usability testing, a non-functional testing technique that is a measure of how easily the system can be used by end users. It is difficult to evaluate and measure but can be evaluated based on the below parameters:

- Level of Skill required to learn/use the software. It should maintain the balance for both novice and expert user.
- Time required to get used to in using the software.
- The measure of increase in user productivity if any.
- Assessment of a user's attitude towards using the software.

Usability Testing Process:

