

# QUALITY ASSURANCE

## What is Quality Assurance?

Quality Assurance is defined as the auditing and reporting procedures used to provide the stakeholders with data needed to make well-informed decisions.

It is the Degree to which a system meets specified requirements and customer expectations. It is also monitoring the processes and products throughout the SDLC.

## Quality Assurance Criteria:

Below are the Quality assurance criteria against which the software would be evaluated against:

- correctness
- efficiency
- flexibility
- integrity
- interoperability
- maintainability
- portability
- reliability
- reusability
- testability
- usability