

KEY PERFORMANCE INDICATOR

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What is a Key Performance Indicator?

A Key Performance Indicator *or KPI* is usually used to evaluate the software process efficiency evaluation. The important parameters and their usage are analysed and the outcome of the measurement is used to trigger any process improvements.

Key performance Parameters:

- Schedule Adherence
- Overall Project Adherence
- Cost Adherence
- Defects Closure rate
- Effort adherence

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