DEFECT LOGGING AND TRACKING

What is Defect Logging and Tracking?

Defect logging, a process of finding defects in the application under test or product by testing or recording feedback from customers and making new versions of the product that fix the defects or the clients feedback.

Defect tracking is an important process in software engineering as Complex and business critical systems have hundreds of defects. One of the challenging factors is Managing, evaluating and prioritizing these defects. The number of defects gets multiplied over a period of time and to effectively manage them, defect tracking system is used to make the job easier.

Examples - Hp Quality Center, IBM Rational Quality Manager

Defect Tracking Parameters

Defects are tracked based on various parameters such as:

- Defect Id

- Priority

- Severity

- Created by

- Created Date

- Assigned to

- Resolved Date

- Resolved By

- Status