

SAP CRM - BILLING

http://www.tutorialspoint.com/sap_crm/sap_crm_billing.htm

Copyright © tutorialspoint.com

Advertisements

In this section, we will discuss the different billing modules in SAP CRM. There are numerous business transactions which can be billed in SAP CRM, some of them are –

- Sales orders
- Deliveries
- Service contracts
- Service confirmation
- Complaints
- Release of sales contracts
- Service orders

Using this billing function, you can combine different invoices and hence simplify the process for the customers. The billing process can be divided into four parts –

- Input Processing
- Billing
- Cancellation
- Output processing

For Input processing, CRM Billing gets the list of billing items from the business transactions and store them in billing due list. In this billing due list, CRM billing processes the due list items as an individual billing or can also process it as collective billing.

Using CRM Billing, you can cancel individual billing or collective cancellations and information is transferred to Financial Accounting.

Output processing involves invoice output, transfer to SAP Financial Accounting and retrieval for SAP BW. You can select different output methods like print, fax or email for the invoice output.

Billing Documents in a CRM WebClient

The billing function is available in different business roles in a CRM WebClient. You can login with Salespro and can check different billing documents and can also perform search and billing due list.

```
SALESPRO-Sales Professional text="Sales  
Professional" />
```



Following is the search page for CRM WebClient. Once you click on the billing document, you can perform a search.

You can also perform a search based on the following parameters.

Search: Billing Documents

Search Criteria

Billing Document ID is []

Payer ID is []

Billing Type is []

Billing Date is between []

Maximum Number of Results: 100

[Search] [Clear] Save Search As [] [Save]

Search Criteria

Billing Document ID is []

Billing Document ID is []

Payer ID is []

Billing Type is []

Billing Date is between []

Billing Unit ID

Sales Organization ID

Distribution Channel ID

Maximum Number of Results: 100

Split Analysis | Transfer to Accounting | Cancellation

Status	Billing Document ID	Billing Date	Billing Type	Payer ID	Payer City	Net Value	Ccy	Transfer to Acctg Sta...
	90000031	09.09.2003	Invoice Service Trans..	300000	Havers Inc. / ANTIOCH IL 60002	25,00	USD	Transferred
	90000030	09.09.2003	Invoice Service Trans..	300000	Havers Inc. / ANTIOCH IL 60002	25,00	USD	Transferred
	90000002	14.02.2002	Invoice Service Trans..	300000	Havers Inc. / ANTIOCH IL 60002	45,00	USD	Being Transferred
	90000011	09.09.2003	Invoice Service Trans..	300000	Havers Inc. / ANTIOCH IL 60002	25,00	USD	Transferred
	90000036	04.06.2004	Invoice	300000	Havers Inc. / ANTIOCH IL 60002	230,00	USD	Transferred

A billing document consists of different parts. It has general data that contains information about the billing document Id, player name, player id, address, billing dates, etc.

The prices tab contains prices, whereas the items tab contain item number, product id, Net Value, etc. The billing documents consists of different assignment blocks as shown in the following screenshot –

Billing Document Details [Edit]

General Data

Billing Type: Invoice Service Transaction
ID: 90000031
Payer ID: 300000
Payer Name: Havers Inc. / ANTIOCH IL 60002
Payer Address: PO Box: 1030 / ANTIOCH IL 60002
Billing Unit: Sales US / Denver CO 80264
Payment Card:

Processing Data

Payment Status: Nothing Open
Cancellation Status: Cancelled Billing Document
Transfer to Acctg Status: Transferred

Dates

Billing Date: 09.09.2003
Value Date: 09.09.2003

Delivery and Payment Terms

IncoTerms:
Payment Terms: Special Payment Term 0001

Prices

Gross Value	26,56 USD	Net Value Excl. Freight	25,00 USD
Net Value	25,00 USD	Shipment Costs	0,00 USD

Tax Amount

1,56 USD

- **Transactions** – CRM transactions relevant to this Billing Document.
- **Follow-up Transactions** – Transactions created as follow-up to this Billing Document.

Note – Different type of text relevant to the Billing Document

▼ Items										
Item No.	Product ID	Product	Qty	Unit	Net Value	Crcy	Tax	Crcy	Gross Value	Crcy
10	SRV1_4	Repair	30	MIN	25,00	USD	1,56	USD	26,56	USD
▼ Referenced Transactions										
Transaction			ID	Created On						
Service Confirmation			32	09.09.2003 09:22						
▼ Follow-Up Transactions										
Transaction			ID	Created On						
Accounting document			100004275	12.09.2003 10:17						
Invoice Service Transaction (Cancellation)			90000032	12.09.2003 10:25						
▼ Notes										
No result found										