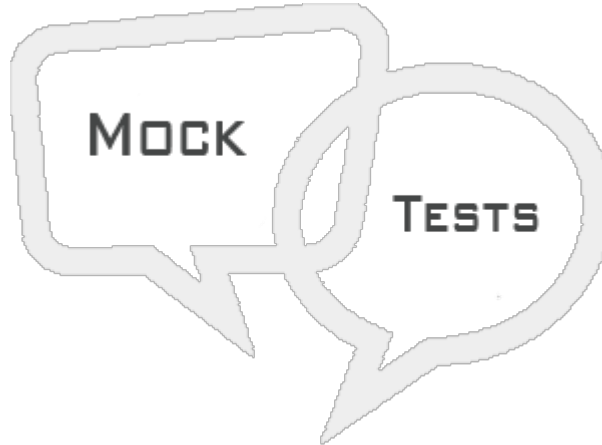# SAP C4C MOCK TEST

This section presents you various set of Mock Tests related to **SAP C4C**. You can download these sample mock tests at your local machine and solve offline at your convenience. Every mock test is supplied with a mock test key to let you verify the final score and grade yourself.

SAP C4C MOCK TEST

Q 1 - While performing Personalization, which of the following option allows user to read the User Interface (UI) text and mouse over text with screen readers under My Settings?

A - Regional Settings

B - OnScreen Help

C - Accessibility

D - None of the above

Q 2 - Which of the following option under Personalize provides an option to change the user password?

A - My Settings

B - My Background Image

C - My Background Settings

D - Feed Sources

Q 3 - All the personalization has been performed, is usually done by end user on their HTML 5 screen by end user itself?

A - True

B - False

Q 4 - An Administrator can restrict end user to personalize his/her screen and to do

personalization for all the user etc. it is known as?

A - Personalization

B - Extensibility

C - Adaption

D - All of the above

Q 5 - Which of the following types of Report are supported in SAP Cloud for Customer Solution?

A - Standard Report

B - Custom Report

C - Interactive Dashboard

D - A and B

E - A, B and C

Q 6 - In SAP C4C report creation, you can combine or join data sources to merge data into a new data source?

A - True

B - False

Q 7 - Which of the following fields in the report shows key performance indicators in the report?

A - Custom Fields

B - Characteristics

C - Master Data

D - Key figures

Q 8 - While creating custom reports, arrange the following steps in correct order?

  1. Define Reports and Select Data source

  2. Select Key Figures

  3. Define Variables

  4. Characteristics Properties

  5. Define Characteristic

  6. Review and Confirmation

A - 1,2,3,4,5,6

B - 1,2,5,4,3,6

C - 1,2,3,5,4,6

D - 1,2,6,3,4,5

Q 9 - When you open a report in Business Analytics Work Center, which of the following options contains the characteristics?

A - Rows Tab

B - Column Tab

C - Not Currently Shown tab

D - None of these

Q 10 - What are the different options to create custom data source?

A - Combined Data Source

B - Joined Data Source

C - Both of these

Q 11 - Which of the following work center is used to define custom data sources, design Key figures, and design KPI's?

A - Application and User Management

B - Business Analytics

C - Administration

D - Business Partner

Q 12 - Joined Data Sources allows you to merge the data between two or more data sources and merging results the matching of data?

A - True

B - False

Q 13 - Which of the following defines the time when a ticket for a customer must be responded and completed?

A - Ticket Routing Rules

B - Service Categories

C - Service Level

D - Employee work distribution

ANSWER SHEET

Question Number	Answer Key
1	C
2	A
3	A
4	C
5	E
6	A
7	D
8	B
9	A
10	C
11	B
12	A
13	C