

# ONLINE MARKETING TERMINOLOGY

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Here is a list of the standard terms used in the domain of online marketing –

## **Advertiser**

It is a person or an organization that places advertisements to drive sale or lead through it.

## **Banner**

It is an online advertisement in the form of a graphic image that appears on a web page.

## **Bid**

It is the maximum amount an advertiser is ready to pay for a click.

## **Black Hat and White Hat Tactics**

They both are the tactics of online marketing. There is no color significance about being good or bad.

- **Black Hat Tactics** are less pure and farther from search engine's terms of service.
- **White Hat Tactics** of online marketing are closely bound to a search engine's terms of service.

## **Breadcrumbs Navigation**

It is a navigation scheme that reveals user's location on the website or application. It offers a way to trace the path back to the user's original landing point.

## **Campaign**

It is a series of operations performed to achieve a desired goal in a particular area.

## **Click Through Rate CTR**

Click Through Rate = Clicks / Impressions %

## **Conversion**

A visitor when completes a target action.

## **Cost Per Acquisition CPA**

It is the cost the advertiser pays only when a desired action is achieved.

## **Cost Per Click CPC**

It refers to the amount the advertiser pays when his Ad is clicked on, giving him a visitor to his website – typically from a search engine in PPC marketing.

## **Cost per Mille CPM**

It is the amount paid for every 1000 impressions of an advertisement.

## **Customer Pain Points**

They are annoying, frustrating, and difficult to solve things or situations for the customer, which the customers may not have anticipated or cannot verbalize. They need urgent addressing.

## **If This Then That IFTTT**

It is a web-based service with which the users can create chain of primitive conditional statements, called recipes. The recipes are triggered based on changes to other web services such as Gmail, Facebook, Instagram, etc.

## **Inbound Link**

It is a hyperlink on a third-party web page that points to a web page on your website.

## **Key Performance Indicator *KPI***

It is a metric that shows whether an objective of the business is achieved.

## **Market Reach**

It is the total number of people or households exposed at least once to a medium of Advertising in given span of time.

## **Paid Search Advertising**

It refers to paid advertising on search engines, sometimes called PPC advertising. The advertiser pays only for each click on the Ad.

## **Publisher**

It provides the advertisers a required amount of space on its website to publish the advertisement.

## **Quality Score**

It is a variable that influences ranking of a website.

## **Search Engine Optimization**

It is process of elevating website ranking in the unpaid results of search engine.

## **Tracking**

It is measuring the effectiveness of an online advertise by collecting and evaluating statistics.

## **Web Indexing**

It is the method of indexing the contents of the website or the internet as a whole.

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